



TINA KYLAU, Partner Goll Consulting

As a coach, Tina supports managers and teams with an empathic, goal-oriented approach to recognize conflicts and develop solutions. She designs leadership programs and facilitates team development. Clients report more effective conflict resolution, greater trust and increased self-awareness.

EXPERIENCE

10+ years of of training, facilitation and coaching

Partner at Goll Consulting

Since 2024

Coach & mediator

Since 2021

Trainer for communication, freelance

Since 2010

Educator / supervisor in various fields, including adult education

2013 – 2021

Flight attendant & purser (cabin crew management), Deutsche Lufthansa

2008 – 2013

Trainer, instructor & Head of Group Fitness

2002 – 2008

CORE QUALIFICATIONS

- Pedagogue
- Master of Mediation (University of Hagen)
- Systemic Coach (IFAP, Cologne)
- Trainer for effective communication and Mindfulness coach

EXPERTISE

Expert for service in leadership

Service Leadership

Committed to empowering leaders to foster a customer-centric culture, drive service excellence, and lead high-performance teams that deliver exceptional experiences.

Leadership Development

Focus on empowering leaders, fostering team cohesion & establishing modern leadership approaches.

Team Mediation

Supports resolving conflicts and fostering understanding within teams to rebuild trust, improve collaboration, and create a productive work environment.

Business Moderation

Facilitates structured discussions and decision-making processes, enabling teams to align goals, address challenges, and achieve actionable outcomes.